



General information Lufthansa, SWISS & Austrian

Lufthansa, SWISS and Austrian work closely together which makes us even more flexible and offers you lots of advantages. In Belgium and Luxembourg we have one joint sales team to assure a more complete service towards our agents and corporates.

Staff information

Sales Manager Belux

Roberto Mamone
roberto.mamone@dlh.de

Sales Belgium

Olivier Henry, Key Account Manager LH/LX/OS
olivier.henry@dlh.de
Myriam Van Aerde, Key Account Manager LH/LX/OS
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Arlette Muyshondt, Key Account Manager LH/LX/OS
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Mieke Desbonnets, Key Account Manager LH/LX/OS
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Dominique Anckaert, Account Manager LH/LX/OS
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Sales Luxembourg

Evelyse Renassia, Key Account Manager LH/LX/OS
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Florine Boz, Account Manager LH/LX/OS
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Marketing Lufthansa

Johan Van Wonterghem, Marketing Belux
(including Lufthansa Experts)
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lufthansa.marketing.belu@dlh.de

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FACTS AND FIGURES

- **Departure:**
Brussels and Luxembourg
- **Destinations:**
Direct flights from Brussels to Frankfurt and Munich (Lufthansa) Zurich (SWISS), Vienna (Austrian), Luxembourg: Munich (Lufthansa), Zurich (SWISS)
Lufthansa: 452 destinations in 117 countries
SWISS: 104 destinations 48 countries
Austrian: 104 destinations in 56 countries
- **Main hubs:**
Frankfurt, Munich, Zurich and Vienna
- **Fast Track (security):**
Valid for Hon Circle Members, Senators and Business Class passengers

Marketing & Pricing Austrian

Hélène Hotton, Pricing, Marketing & Online BeLux
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Lufthansa Group Desk

Tel. +32 2 627 40 80
brugroups@dlh.de

Agent Helpdesk

BE-Tel.+32 70 35 38 38
LU-Tel. 900 73 010

Customer Relations

Customer.relations@lufthansa.com

Lost and found

Tel. +32 2 788 33 44
Fax +32 2 788 32 70

Miles and More

LH/LX/OS
BE-Tel.0902 51600

SWISS

Group Desk

<https://groups.swiss.com>
tel. +32 2 710 62 35

Agent Helpdesk

BE-Tel. 078 155 328
LU-Tel. +34 20 808 373

Customer Relations

www.swiss.com/contacts

Austrian

Austrian Airlines Group Sales Europe

Groups.europe@austrian.com

Agent Helpdesk

BE/LU-Tel. +32 2 642 25 70

Team Feedback Management

Feedback@austrian.com



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